Usage of OSS in multimedia courses: OUM experience

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ABSTRACT. The paper will share the experience of using the Open Source Software (OSS) in teaching multimedia courses at Open University Malaysia (OUM). OSS has been introduced because technology, costing and legal implication factors assist in reducing the digital divide among OUM learners, particularly in rural area. Three multimedia courses namely Audio Technology in Multimedia, Video Technology in Multimedia and 3D Animation had adapted the usages of the software started in Semester September 2005. Audacity, Anim8or and GIMP are some of the software integrated in the multimedia courses. The University had integrated these multimedia software to its own live DVD distro which was developed on Ubuntu platform. Issues and challenges such as the OSS function capability, comparison of OSS and proprietary software, costing, tutors expertise, technology variety and mindset change among instructors and learners will be discussed in this paper.

KEYWORDS: Digital divide, Open Source Software (OSS), Multimedia

Introduction

Current development in multimedia technologies have had a major impact in many facets of our lives; work, communication or education. Multimedia rich content, the emerging of Web 2.0 and a various human-computer interaction techniques, have become common parts of daily life. Such progress means a growing industry involved in producing both the technology and the content. This in turn has triggered a series of new educational programs aimed at educating professional to work in the field of multimedia communication. Open University Malaysia (OUM) can be considered an instance of such educational direction.

Although recent technology achievements have made many multimedia production tools available and affordable, the cost of establishing a comprehensive environment for multimedia production is still relatively high. The costs, in terms of multimedia purchasing and maintenance, are even higher for an educational institution such as OUM which needs to cater a variety of systems
To educate learners for more than one possible career such as web design, online journalism and animation production. Having the knowledge of multimedia technology is significant for those working in the field of mass communication, journalism and advertisement. An alternative approach taken by OUM in reducing the cost of multimedia software is utilize the Open Source Software (OSS) for the Bachelor of Multimedia Communication (BMC) program. OSS is a recent phenomenon that has the potential to revolutionize the multimedia industry. Many OSS tools have been developed specifically for multimedia systems, in addition to general-purpose tools which can be used in multimedia projects. Globally, interest in OSS is maturing, particularly in developing countries. Governments are considering policies to promote its use, businesses are recognizing its potential and educational sector is giving increasing attention to the opportunity for localization that it presents.

**Rational of using OSS**

When outlining the OUM multimedia distribution project, a question arises - why is it necessary to have an OSS based distribution for multimedia courses? The concept of open source software (OSS) was introduced in 1984 by Richard Stallman. The following factors are the reasons why OUM opted for OSS multimedia application.

**Lower Costs**

The initial acquisition cost of OSS multimedia distribution is insignificant. Indeed, it is usually possible to download OSS without any cost. If there is limited bandwidth network, it may be more convenient to get the software in a CD-ROM/DVD-ROM or flash drive. Furthermore, there is no licensing fee for each user or computer, as by acquiring proprietary software and it can be freely distributed once a copy is downloaded or made available on any media. Upgrades of OSS can usually be obtained in a similar way, making the upgrade costs negligible as well.
Precise set of freedom

OSS qualifies as free software if its distribution license guarantees the freedom to run the program for any purpose, to redistribute copies, to study it and adapt it to the user’s needs and to change it and redistribute it once modified. (Stallman, 1984). The most famous of such licenses is the GNU General Public License (GPL). This license guarantees and protects the user’s freedom by defining the conditions under which the software and its source code must be made available, as access to the source code is a precondition for realization of the user’s freedom. Furthermore, the open philosophy of OSS is consistent with academic freedom and the open dissemination of knowledge and information common in academia.

Reliability, performance and security

OSS is considered to have better reliability, performance and security. The development methodology of OSS tends to assure high quality of the software. Bugs are rapidly removed with the help of large numbers of developers and from the community which result the software to be more reliable. One of the reasons for better security is the availability of the source code, which allows vulnerabilities to be identified and resolved by third parties.

Creativity and innovation enhancement

An academic environment where OSS is prevalent will encourage professors and learners to creatively think, experiment with and participate in the development of OSS that might eventually lead to innovative solutions. The open and collaborative nature of OSS allows learners to examine and experiment with software concepts at virtually no direct cost to the university. A great deal of innovation originates from universities and many of the OSS were initially developed in an academic environment. For example, in 1984 Richard Stallman started developing a free operating system called GNU in the Artificial Intelligence Laboratory at the Massachusetts Institute of Technology (MIT). Linus Torvalds started the work that resulted in Linux in the University of Helsinki in Finland.

Alternative to illegal copying

Educational institutions that cannot afford to pay for licensing fees may resort to using illegal copies of the proprietary software. With
OSS, OUM can use as many copies of the software as require to distribute among the learners. The use of OSS also discourages piracy by learners, many of whom can ill-afford the purchase of licensed copies of proprietary software. If proprietary software was used for learning, learners would have no choice but to use illegal copies of the software to do homework and assignments at home or on their computers. In contrast, there is no restriction against making copies of OSS for use outside institutions.

**Uniqueness of Blended Pedagogy**

OUM practises blended pedagogy in delivering the instructional material to the learners. The OUM blended pedagogy consists of the following respective components:

1. **Face to face Tutorial (F2F)**
   Tutorials sessions are conducted fortnightly every semester where learners have the opportunity to physically interact and discusses with their tutors and peers either in classroom or computer lab setting.

2. **e-Learning**
   Learners are required to participate in Learning Management System, known as myLMS and discusses with their tutors and peers on their subject matters. Through the mediation of myLMS, learners are able to control their learning at their own pace and convenience. myLMS is packed with e-learning tools such digital library, e-mail, chat, online forum, i-radio, i-tutorial as well as courses information delivery are duly provided to facilitate interaction among learners and tutors.

3. **Self-managed learning printed module**
   Printed self-managed printed learning modules were distributes to the learners. Modules such as 2D Animation and 3D Animation courses are enclosed with the DVD-ROM multimedia distribution as to enrich the learning experience. By using the printed module, learners study at their own pace and convenience. These high quality material were developed by professors
from the public universities as well as practitioners from the industry.

Background of Open University Malaysia (OUM)

Open University Malaysia (OUM) is an open and distance learning (ODL) private university established by a consortium of eleven Malaysia public universities. It thrives on its motto of a “University for All” as it believes in the philosophy of education for all. This philosophy implies that education should be made available to all, regardless of time, place and age. Since its establishment in 2000, the number of learners enrolled at the University has increased from 753 to 65,384 and the number of academic programs from 4 to 51. Currently, OUM employs 6,941 tutors and tutorial sessions are conducted at 61 University Learning Centres (ULC) serving learners throughout the country. Its strengths span a wide range of disciplines, from Information Technology, Multimedia Communication, Engineering, Business and Management as well as Science.

In order to develop a learning system ecology, that is on par if not better than the conventional learning method, OUM has adopted blended pedagogy which provides renewed opportunity to working adults wishing to work for an emerging skill or for an academic degree without having to leave their jobs.

Faculty of Information Technology and Multimedia Communication

The Faculty of Information Technology and Multimedia Communication (FITMC) offer academic programs both at undergraduate and post-graduate level. The vision of the faculty is to be a world-class educational incubator which produces cutting-edge knowledge workers who are capable of contributing to the rapid development in the field of Information Technology and Multimedia Communication.

In accordance with one of the University’s mission, namely; to develop quality education through multimode learning technologies, the faculty had taken an initiative to conduct a project on OSS multimedia distribution. The project is aim to customize a Linux distribution to cater the need of multimedia
software for multimedia courses in OUM. Three multimedia courses namely Audio Technology in Multimedia, Video Technology in Multimedia and 3D Animation had adapted the usage of the software. The initiative began in early September 2005 before the commencing of September semester. Audacity, Kino and Blender were the open source software which integrated in the multimedia courses. The faculty had integrated these multimedia software to its own LiveCD which was developed on Ubuntu platform.

**Objectives of the OSS multimedia distribution project**

The objectives of the project are:

1. Finding the optimal OSS solution to be enclosed with the multimedia courses.
2. Investigating the advantages and disadvantages of OSS for multimedia courses, in terms of cost and performance.
3. Identifying the best available OSS for the multimedia courses requirements.
4. Integrating the OSS into a comprehensive and easy-to-use multimedia distribution.

**List of multimedia module selected**

Three multimedia printed modules have been selected, namely:

1. 3D Animation
2. Audio Technology for Multimedia
3. Video Technology for Multimedia

Among the learning outcomes expected from the learners were to apply the multimedia theory, techniques and able to produce multimedia content. In order to achieve these learning outcomes, hands-on exercises and activities were built-in in the modules. Multimedia software relevant to the courses were packaged with the printed modules.
LiveCD - multimedia distribution platform

The Faculty has decided to use LiveCD as the multimedia distribution platform because a LiveCD or known as LiveDistro is a computer operating system which is executed upon boot, without installation to a hard disk, does not alter the operating system or files already installed on the computer hard disk unless instructed to do so. The default option, however, is to allow the learners to return the computer to its previous state when the LiveCD is ejected and the computer is rebooted. Furthermore, LiveCDs are designed to “demo” or “test drive” the multimedia software which integrated with the operating system, so that learners can explore the features and capability of the multimedia software without installing to their computer hard disk. The term “live” derives from the fact that these software distributions, each contain a complete, functioning and operational operating system on the distribution medium.

Ubuntu LiveCD (www.ubuntu.com)

There are many LiveCD available in the market (http://www.livecdlist.com). After a thorough research conducted, the faculty has decided to pack Ubuntu as the LiveCD because Ubuntu provides an up-to-date yet stable operating system for the average user and features a strong focus on usability, regular releases and ease of installation. Ubuntu is a Linux distribution for desktops, laptops and servers. The name of the distribution comes from the southern African concept of ubuntu which may be rendered roughly as “humanity toward others”.

List of OSS multimedia

The next step is to remix and customize the Ubuntu LiveCD with the multimedia software. The following software have been selected for the respective modules, namely:

1. Audacity for Audio Technology for Multimedia module
2. Kino for Video Technology for Multimedia module
3. Blender for 3D Animation module
Audacity (www.audacity.sourceforge.net)

Audacity is an audio editor through which learners can record live audio, play audio and import, export files in various formats, convert tapes and records into digital recordings or CDs, edit Ogg Vorbis, MP3, WAV or AIFF sound files and change the speed or pitch of a recording. Audacity is cross-platform, using the wxWidgets software library to provide a similar graphical user interface on several different operating systems.

Kino (www.kinodv.org)

Kino is a non-linear digital video editor. Its vision is: “Easy and reliable DV editing for the Linux desktop with export to many usable formats”. The program supports many basic video editing and assembling tasks. Kino can import raw AVI and DV files, as well as capture footage from digital camcorders using the raw1394 and dv1394 libraries and export to camcorders using the ieee1394 or video1394 libraries.

Blender (www.blender.org)

Blender is a 3D animation software. It can be used for modelling, texturing, rigging, skinning, animating, rendering, particle and other simulations, non-linear editing, compositing, and creating interactive 3D applications. Blender has a robust feature set similar in scope and depth to other high-end 3D commercial software such as Softimage|XSI, Cinema 4D, 3ds Max, Lightwave and Maya. These features include advanced simulation tools such as rigid body, fluid, and softbody dynamics, modifier based modelling tools, powerful character animation tools, a node based material and compositing system and Python for embedded scripting.

Challenges and Issues

There are several challenges and issues need to be resolved after the distribution of the LiveCD with the printed modules. Among them are as follow:

1. **Change Management**
   Some learners feel reluctant to use the LiveCD because it is a free software and they have the mentality that whatever free is cheap and have insufficient capability compare to proprietary
software. The faculty need to change the mindset of the learners by illustrating to them the capability of multimedia-based OSS. These technical evidences and case studies shall be integrated in the modules.

2. **LiveCD running slow**
The LiveCD is running slow in some relatively old computer of the learners. The faculty will conduct research to resolve such problem. One of the alternative is to use Live USB (using pen drive) instead of LiveCD.

3. **Technical support**
On top of the technical support from the faculty available through phone and e-mail, learners need to get technical support from the general community of users and developers through newsgroups, mailing lists, web sites and other electronic forums.
To them, this is a hassle jobs to do. To overcome this issue, the faculty need to prepare dedicated online forum which might includes FAQ.

4. **Competent tutor**
The faculty need to train the tutors to be competent in tutoring and using the multimedia software.

**Future Research Direction**

Specific recommendations and feedbacks from the learners and tutors shall trigger future research on LiveDistro. Among them are:

1. **New media**
The faculty team will explore new multimedia distribution to be run on pen drive or DVD-ROM. Both media have high storage capacity compare to CD-ROM. With higher storage capacity, a lot of other software can be integrated and customize into it.

2. **New multimedia distribution**
Apart from Ubuntu, there are many others LiveDistro to be explored. The faculty need to conduct research on new
distribution which can run on flash drive or DVD-ROM. Portable, light and fast Linux operating system with a modular approach and outstanding design are some the criteria for LiveDistro on USB drive.

3. Expand to other multimedia courses
The faculty will expand the idea of built-in the open source software to other courses such as 2D Animation, Multimedia Development, Web Programming, Operating systems and Information Technology and Its Application.

Conclusion

Exploration in OSS multimedia distribution is a challenging effort taken by Open University Malaysia (OUM). Such initiatives were taken to reduce cost, reducing the digital divide among learners, enhance creativity and innovation, guarantees the freedom to run the software for any purpose, to redistribute copies, to study it and adapt it to the user’s needs and to change it and redistribute it once modified. It also works as an alternative to illegal copying of software among learners. Thus, OSS provides a solution for learners to continue with their learning unencumbered by cost and legal issues.
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Sintesi

La progettazione e l’erogazione di corsi telematici richiedono l’utilizzo di software specifici di gestione dei contenuti e di Knowledge management, il cui costo può essere rilevante per le istituzioni universitarie. Una possibile alternativa all’utilizzo di software proprietari, in grado di limitare la pirateria, consiste nello scegliere Software Open Source, disponibili gratuitamente.

Del resto, la scelta Open Source presenta vantaggi non solo dal punto di vista economico, ma anche sul piano della personalizzazione dei programmi. I programmi proprietari sono infatti piuttosto rigidì per quanto riguarda la personalizzazione delle funzionalità, mentre gli Open Source permettono adattamenti significativi.

Un nodo da sciogliere, tuttavia, rimane quello della valutazione dei Software rispetto alle esigenze della didattica universitaria.

La Open University of Malaysia ha scelto di adottare Software Open Source per il proprio corso in Comunicazione multimediale, definendo strategie e requisiti per l’utilizzo di tali strumenti in ambito accademico. La OUM utilizza gli OSS all’interno di corsi di tipo blended, che affiancano la formazione online a momenti in presenza e all’uso di materiali cartacei. È stato osservato che tali Software possono avere una ricaduta positiva sulla creatività dei corsi, poiché permettono la personalizzazione dei materiali e degli strumenti in base ai diversi obiettivi didattici e agli stili di apprendimento. Per la realizzazione dei corsi la OUM ha selezionato e valutato anche alcuni strumenti informatici per realizzare animazioni, sia in versione audio che audio-video, tra i quali Audacity, Kino e Blender.

In prospettiva, il team di lavoro della Facoltà di Information Technology intende ampliare l’analisi di programmi ad una casistica più ampia, in vista di una più ampia applicazione all’interno delle attività didattiche dell’ateneo.